


# UNDERSTANDING YOUR BILL

We know that electric bills can be confusing. Here are the important areas you should pay attention to every month. **This bill image contains sample rates.**



**SALLY A SAMPLE**  
123 MAIN ST  
Account # 0000-000-000


Page 1 of 2

Due Date	Amount Due
02/09/2026	\$70.66

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**Bill Summary**

2



Bill ID: 00000000000      Date Prepared: 01/19/2026

Previous Account Balance	\$68.62
Payment(s) Received as of 12/29/2026	-\$68.62
<b>Balance Forward</b>	<b>\$0.00</b>
DLC Charges	\$33.44
Supply Charges - ABC Energy	\$37.22
<b>AMOUNT DUE BY 02/09/2026</b>	<b>\$70.66</b>

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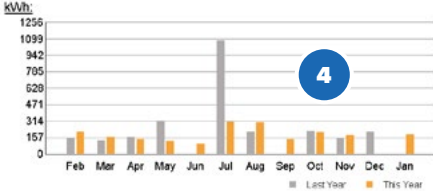
**Message Center**

Beware of scammers! Though DLC may contact customers on the day of a scheduled disconnect for nonpayment, we reach out well before then. We DO NOT ask for prepaid card purchases or go door-to-door selling products. Ask to see company ID if someone comes to your door and call us if you're unsure at 888-393-7100. Learn how to protect yourself at [DuquesneLight.com/scams](http://DuquesneLight.com/scams).

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at [DuquesneLight.com/dollar](http://DuquesneLight.com/dollar).

**Usage Comparison Chart**

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	202	6	34	0
Last Month	196	6	33	0
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 12 months: 185 kWh  
Total Annual Usage for the last 12 months: 2215 kWh

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To make a payment or to set up a payment arrangement, please contact us or visit our website.

Online: [www.DuquesneLight.com](http://www.DuquesneLight.com)      Phone: 888-393-7100      TTY: 711

Please return this portion with your payment and the check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Bill ID: EBLL\_20260119QAS.html      Billing and meter reading details on page 2

Due Date	Amount Due
02/09/2026	\$70.66

Account # 0000-000-000      \$  ,  .

*USD Amount Enclosed*

*A late charge of 1.25% may be assessed after 02/09/2026*

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**DLC** Duquesne Light Company  
411 7th Ave Ste 3  
Pittsburgh, PA 15219-1942

**Please mail payment to:**  
DUQUESNE LIGHT COMPANY  
PO BOX 371324  
PITTSBURGH PA 15250-7324

SALLY A SAMPLE  
123 MAIN ST  
Pittsburgh, PA 15222

The **first page** makes it easy to find information and understand your bill.

- 1

Easily find **your information** including name, account number and mailing or email address, if enrolled in e-Billing
- 3

The **Message Center** is where we'll share important information with you such as relevant programs and services
- 2

The **Bill Summary** shows your payments received, amount due and a graph showing the breakdown of DLC and supply charges
- 4

Track your usage and see how it compares over the past year in the **Usage Comparison Chart**

**SALLY A SAMPLE** Account # 0000-000-000 Page 2 of 2

**Account Detail**

**123 MAIN ST** Supplier Agreement ID: 000000000

Meter Reading Usage Information		Current Bill Details	
Meter Number	F76465533	DLC Rate	RS-Residential Service
Present 01/19/2026 Act	18,167.3210	Price to Compare	\$0.1375 / kWh
Prior 12/16/2025 Act	17,964.9450	<b>DLC Charges</b>	<b>\$33.44</b>
Difference	202.3760	Customer Charge	\$13.00
Your Meter Multiplier	1	Distribution	202.3760 kWh@ \$0.100369 \$20.31
Total kWh Used	202.3760	DSIC Surcharge	0.49% \$0.16
		Pennsylvania Tax Adjustment	-\$0.03
		<b>Supply Charges - ABC ENERGY</b>	<b>\$37.22</b>
		Generation-Trans	202.3760 kWh@ \$0.183900 \$37.22
<b>Total kWh Used</b>	<b>202.3760</b>	<b>Service Charges</b>	<b>\$70.66</b>

**Shopping and Supplier Information**

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 111111111  
Rate Schedule: RS-Residential Service

ABC ENERGY  
000 Market St  
Pittsburgh, PA 15219

For questions regarding the supplier portion of your bill, call XOOM Energy Pennsylvania Inc. at (888) 997-8979.

**General Information and Notifications**

- Contact us by phone 888-393-7100, online at DuquesneLight.com or in writing to 411 7th Ave., Ste 3, Pittsburgh, PA 15219.
- Visit us online for our rate schedules and how to verify bill accuracy. Contact us with billing questions before the due date.
- Generation/Supply prices and charges are set by the electric generation supplier you have chosen
- The Public Utility Commission regulates distribution prices and services
- The Federal Energy Regulatory Commission regulates transmission prices and services
- Effective 1/1, a change in the Distribution rate, supporting low-income energy assistance programs, increased your bill by about \$0.30 (less than 1%).
- Effective 1/1, a change in the PA Tax Adjustment increased your monthly bill by about \$0.02 (less than 1%).

**Understanding Your Bill**

**Customer Charge** – A fixed monthly charge includes meter reading, billing, service equipment and other costs incurred, even when no electricity is used. **Distribution Charges** – Basic service charges to deliver electricity from the transmission system to your home or business. **DLC Charges** – Services necessary for delivering electricity, such as supply, including default service, transmission and distribution. **Meter Reading** – An actual (Act) reading comes from the meter; an estimated (Est) reading is based on past usage when an actual reading isn't available. **Non-Basic Service Charges** – Any category of service not related to basic service. **Supply Charges** – Basic service charges for generation supply to retail customers. **Transmission Charges** – Basic service charges to transport electricity over high-voltage lines from generation to distribution.

**Customer Assistance Program (CAP)**  
CAP is Duquesne Light Company's discount program for residential customers with household income at or below 150% of the Federal Poverty Guidelines. It offers a reduced monthly payment and may include debt forgiveness. For more information, go to our website at [Duquesnelight.com/CAP](http://Duquesnelight.com/CAP).

The **next page** has information specific to your account including notifications from DLC plus details including:

- 1** How much electricity (kWh) you used for the listed billing period
- 2** Your **DLC distribution rate** and the **default service rate** (also known as the Price to Compare) per kilowatt hour of electricity used
- 3** The **charges for DLC** to deliver electricity to your home
- 4** The **charges to generate the electricity** delivered to your home. If you have an electric generation supplier, it shows your supplier's rate. If you do not have a supplier, you are charged the Price to Compare.
- 5** Information on how to **shop for a supplier**. If you have a chosen supplier, you'll see supplier details including your supplier agreement ID, rate and contract information.
- 6** Find **definitions of commonly used terms** to understand the breakdown of your monthly bill.