




UNDERSTANDING YOUR BILL

We know that electric bills can be confusing. Here are the important areas you should pay attention to every month. **This bill image contains sample rates.**



SAMPLE CORPORATION
 123 SAMPLE WAY
 Account # 0000-000-000

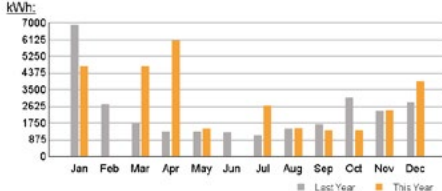
Page 1 of 2

Due Date	Amount Due
02/02/2026	\$640.62

Usage and Demand

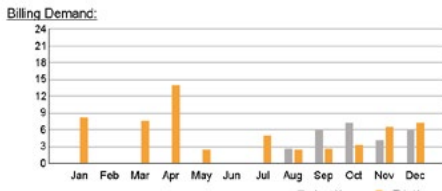
Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	4011	129	31	0
Last Month	2487	75	33	0
Same Month Last Year	2897	93	31	0

kWh:



Average Monthly Usage for the last 12 months: 2578 kWh
 Total Annual Usage for the last 12 months: 30939 kWh

Billing Demand:



Bill Summary

Bill ID: 32 84 530 Date Prepared: 01/15/2026

Previous Account Balance	\$430.38
Payment(s) Received as of 12/31/2025	-\$430.38
Balance Forward	\$0.00
DLC Charges	\$166.26
Supply Charges	\$474.36
AMOUNT DUE BY 02/02/2026	\$640.62

Message Center

Beware of scammers! Though DLC may contact customers on the day of a scheduled disconnect for nonpayment, we reach out well before then. We DO NOT ask for prepaid card purchases, call or go door-to-door selling products. Ask to see company ID if someone comes to your door and call us if you're unsure at 412-393-7300. Learn how to protect yourself at DuquesneLight.com/scams.


Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.

To make a payment or to set up a payment arrangement, please contact us or visit our website.

Online: www.DuquesneLight.com

Phone: 412-393-7300 TTY: 711

BI_EBILL_20260115QA2.xml
 Billing and meter reading details on page 2



Duquesne Light Company
 411 7th Ave Ste 3
 Pittsburgh, PA 15219-1942

Account #
0000-000-000

Due Date	Amount Due
02/02/2026	\$640.62

\$ DO NOT PAY

USD Amount Enclosed

The **first page** makes it easy to find information and understand your bill.

SAMPLE CORPORATION Account # 0000-000-000 Page 2 of 2

Account Detail

123 SAMPLE WAY Supplier Agreement ID: 000000000

Meter Reading Usage Information	Current Bill Details
1 Meter Number F000000000 Voltage 120/240V 2 Meter Readings - KWH Present 01/15/2026 Act 92,221.8660 Prior 12/15/2025 Act 88,210.4110 Difference 4,011.4550 Your Meter Multiplier 1 Total kWh Used 4,011.4550 2 Demand Information Demand Reading (on-peak) 7.4480 kW (on-peak) 7.4480 PFM 1.0000 Adjusted kW 7.4480 Total Billed Demand 7.4480	DLC Rate GM-Medium Commercial < 25 3 Price to Compare \$0.1151 / kWh DLC Charges \$166.26 Customer Charge \$67.00 PA EEA Surcharge - \$2.41 Energy Distribution 4011.4550 kWh@ \$0.017562 \$70.45 Demand Distribution 2.4480 kW@ \$8.060000 \$19.73 DSIC Surcharge 0.49% \$0.76 4 Pennsylvania Tax Adjustment -\$0.15 Sales Tax \$10.88 Supply Charges \$474.36 Energy Supply 4011.4550 kWh@ \$0.097016 \$389.18 Energy Transmission 4011.4550 kWh@ \$0.009842 \$39.48 5 Demand Transmission 7.4480 kW@ \$1.970000 \$14.67 Sales Tax \$31.03
Total kWh Used 4,011.4550	Service Charges \$640.62

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 000000000 **6**
 Rate Schedule: GM-Medium Commercial < 25

General Information and Notifications

- Contact us by phone 888-393-7300, online at DuquesneLight.com or in writing to 411 7th Ave., Ste 3, Pittsburgh, PA 15219.
- Visit us online for our rate schedules and how to verify bill accuracy. Contact us with billing questions before the due date.
- Visit www.DuquesneLight.com/WattChoices to learn more about DLC's money saving energy efficiency programs.
- Effective December 1, a change in the Default Service Supply increased the monthly bill of an average small commercial customer (using 20 kW & 6,000 kWh) who purchases their generation from Duquesne Light by about \$75, or 8%.
- Effective 1/1, a change in the PA Tax Adjustment increased your monthly bill by about \$0.09 (less than 1%).
- Effective 1/1, a change in the DSIC surcharge increased your monthly bill by about \$1.36 (less than 1%).
- A minimum charge applies, calculated as 30% of your highest demand in the last 11 months.
- The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ.

Understanding Your Bill

Customer Charge – A fixed monthly charge includes meter reading, billing, service equipment and other costs incurred, even when no electricity is used. **Demand** – Customer or system load needed over a measured time period. Actual demand is the highest average kilowatt usage measured over all 15-minute intervals in a billing period. Billing demand is the actual demand multiplied by the power factor, equaling the total power provided to the customer. **Distribution Charges** – Basic service charges to deliver electricity from the transmission system to your home or business. **DLC Charges** – Services necessary for delivering electricity, such as supply, including default service, transmission and distribution. **Kilowatt (kW)** – A measure of electric power that is equal to 1,000 watts. **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for 1 hour. **Meter Multiplier** – The number used to calculate your total electrical usage in kWh (may vary depending on your meter type). **Meter Reading** – An actual (Act) reading comes from the meter; an estimated (Est) reading is based on past usage when an actual reading isn't available. **Non-Basic Service Charges** – Any category of service not related to basic service. **Supply Charges** – Basic service charges for generation supply to retail customers. **Transmission Charges** – Basic service charges to transport electricity over high-voltage lines from generation to distribution. **7**

The **final page** has information specific to your account including notifications from DLC plus details including:

- 1** How much electricity (kWh) you used for the listed billing period
- 2** Your demand reading, which is the highest average kilowatt (kW) usage of all 15-minute intervals in the billing period
- 3** Your **DLC distribution rate** and the **default service rate** (also known as the Price to Compare) per kilowatt hour of electricity used
- 4** The **charges for DLC** to deliver electricity to your business
- 5** The **charges to generate the electricity** delivered to your business. If you have an electric generation supplier, it shows your supplier's rate. If you do not have a supplier, you are charged the Price to Compare.
- 6** Information on how to **shop for a supplier**. If you have a chosen supplier, you'll see supplier details including your supplier agreement ID, rate and contract information.
- 7** Find **definitions of commonly used terms** to understand the breakdown of your monthly bill