

SERVICELINE



A power-filled publication brought to you by Duquesne Light Co.

3,000 Hours & \$1.7 Million DLC Volunteerism and Donations 'Power It Forward' Throughout the Year

ne of the first signs of the holidays is the lighting of the Duquesne Light tree at Point State Park, setting the stage for Light Up Night festivities that take place in and around downtown. For many, the 80-foot tree at the point is the first sign of the season as they come through the Fort Pitt tunnels or drive across the Ft. Duquesne Bridge to make their way into the city.

The annual tree lighting reinforces our commitment to pay it forward or, in DLC's case, "Power it Forward," by supporting the communities and customers we serve. The 2017 tree lighting was led by a family from Garfield who was selected by the United Way of Southwestern Pennsylvania. Along with announcing the nearly \$600,000 that was raised for the United Way by employees and the Company in 2017, the lighting of the tree also marked the kick off of our Power it Forward campaign, which raised \$10,000 for the Dollar Energy Fund.

Duquesne Light is actively committed to *Powering it Forward* all year long through employee volunteerism and our charitable giving program.

Our employees demonstrate a deep commitment to the community as seen by the more than 3,000 volunteer hours logged throughout the year. We are proud of our employees and the ways in which they give back with such open hearts and generosity.

As a company, we also are committed to supporting local non-profits and organizations through our charitable giving program. We donated nearly \$1.7 million to 40

organizations across Allegheny and Beaver counties in 2017. A full list of organizations who received grants and information on how to apply for 2018 funding can be found on our website, DuquesneLight.com



Following are some highlights of our giving and volunteer efforts in 2017.



Employee Volunteerism

Employee volunteerism included work done at 10 different organizations

for the Martin Luther King Jr. Living the Dream Day in January and the United Way Day of Caring in September. Several projects focused on helping veterans and youth throughout our service territory.

Electric Vehicle Initiative Boosts 3 Local Organizations

As part of its electric-vehicle initiative announced in 2017, DLC and DQE Communications gave Pittsburghers the opportunity to decide which of three local organizations – Community Human Services, Northern Area Multi-Service Center or Veterans Leadership Program of Western Pennsylvania – would win a plug-in hybrid compact passenger vehicle to help drive their mission by casting votes online and at the 2017 Duquesne Light Home & Garden Show. Representatives from each

organization, along with DLC employees and additional members of the community, gathered to hear the final winner announcement, only to be surprised and delighted when not just one – but three – plug-in hybrid electric vehicles drove out of the garage doors at the Company's Woods Run campus.



More on our giving and volunteer efforts in 2017.

Carnegie Science Center Partnership

We renewed our status as Founding Partner of the Chevron Center for STEM Education & Career Development with a \$100,000 grant supporting related programming and a Science on the Road school show called "It's Electric" that visits schools across Western Pennsylvania, teaching students about electricity. As a result of our partnership and support, a number of our employees have had a chance to engage with the bright and talented students looking to explore a career in a science-, technology-, engineering- or math-related field. In addition, for the past seven years, we have sponsored the Duquesne Light Community Day on Martin Luther King Jr. Day in January, which provides all visitors with free general admission, parking, and a film. Our 2018 Community Day will take place on Sunday, March 25.





7th KaBOOM! Playground Completed

More than 100 Duquesne Light volunteers partnered with the KaBOOM! organization and community volunteers and parents to build a playground for students at Baden Academy Charter School in Beaver County. Since 2012, DLC has partnered with KaBOOM! to build playgrounds in North Versailles, Braddock Hills, Midland, McKeesport, Coraopolis and at the Pittsburgh Zoo & PPG Aquarium.

Educational Improvement Tax Credit Grants

Duquesne Light awarded more than \$300,000 in Educational Improvement Tax Credit Grants to non-profit community organizations that provide scholarships or help fund innovative school programs. Our 2017 grants focused on organizations funding workforce development and STEM programs, such as the Parkway West Education Foundation (pictured).



At Duquesne Light, we've been investing in Southwestern Pennsylvania for more than 135 years and we are excited to continue investing for many years to come.

How We Share Info With Third-Party Service Providers

uquesne Light partners with companies that offer programs and services you may find valuable. These services could feature repair or replacement warranties for your furnace or other major appliances and protection of gas, electric and sewer lines, for example.

To enable these trusted partners to market their services to you, Duquesne Light may share customer information with them. Please know:

- These companies operate under confidentiality agreements, and cannot share your information with others.
- Duquesne Light will never release phone numbers to these service providers.

If you do not want us to make your information available to these service providers, please call us at 412-393-7100.

HOW TO REACH DUQUESNE LIGHT

Customer Service	412-393-7100
Outages and Emergencies	412-393-7000
TDD (Telecommunications Device for the Deaf)	412-393-4320
Credit & Collections	412-393-7200
Department and Employee Directories	412-393-6000
Universal Services (Energy Assistance)	412-393-7600
Time and Temperature	412-391-9500
Watt Choices	1-888-WATTLEY
	(1-888-928-8539)





