



## User Reviews, Features & Price on One Site

# Shop Smart at Watt Choices' Efficient Product Marketplace

Did you know there's a place you can go to easily compare appliances by energy efficiency, user reviews, features, and price? The Watt Choices Efficient Product Marketplace allows you to easily find the most energy efficient refrigerators, air conditioners, water heaters, freezers, pool pumps and dehumidifiers at a glance. Save even more by easily claiming online Watt Choices rebates when you choose an eligible model.

The Efficient Product Marketplace provides a wide range of information to help you make the right choice – from a full listing of features and various energy ratings to where you can purchase the product. Visit [Marketplace.DuquesneLight.com](http://Marketplace.DuquesneLight.com) to get started!

Duquesne Light's Watt Choices program helps customers conserve energy and reduce demand while lowering their electricity costs. Watt Choices invites customers to take advantage of a wide variety of energy efficiency, conservation and demand-response measures, including rebates, recycling of old refrigerators and freezers, online home energy audits, and discounts on compact fluorescent (CFL) and light-emitting diode (LED) light bulbs. By participating in these programs, customers are not only learning ways to conserve energy, they also are reducing their overall impact on the environment through reduced power plant emissions and load reduction.

Visit [WattChoices.com](http://WattChoices.com) or call 1-888-WATTLEY (928-8539) for more information on all programs.

The first step is to click-on the type of appliance you're interested in...

## \$35 for Recycled Fridge or Freezer

Through Watt Choices Residential Appliance Recycling Program, you can recycle your old, working refrigerator or freezer and we'll pay you \$35. Call 1-800-257-2510 or visit [WattChoices.com](http://WattChoices.com) to schedule your FREE pick-up today.

## Rebates for Business Customers

For small commercial and industrial customers (with less than 300kW in billing demand), Watt Choices provides rebates on a wide range of energy-saving devices businesses might use, such as linear LED tubes, fixtures, variable frequency drives, and lighting controls. Other rebates are available to residential customers. All at [WattChoices.com](http://WattChoices.com).

## Watt Choices Speakers Available

If you would like a Watt Choices representative to speak about energy efficiency programs at your next community event, please email [WattChoices@duqlight.com](mailto:WattChoices@duqlight.com).

Model	Energy Score	Capacity	Purchase Price	Energy Savings	Online rebate
Frigidaire FGJ17F9QF	100	16.6 Cubic Feet	\$983	up to \$527	get \$25
Whirlpool WRR56X18FW	100	17.7 Cubic Feet	\$762	up to \$553	get \$25
GE GTE15CTHRC without Ice Maker	96	14.6 Cubic Feet	\$540	up to \$348	get \$25

....then you can compare by price, energy score, available Watt Choices rebates, and more.

Putting More Energy Info In Your Hands

# Residential Meter Exchanges Pass Halfway Point

Advanced digital meters being installed across our service territory in Allegheny and Beaver counties are providing customers a variety of programs and services that can help you save energy in addition to benefiting the environment.

Our ongoing exchange of meters is part of an overall upgrade of the company's metering infrastructure required by Pennsylvania law called Act 129. Duquesne Light began exchanging existing meters with advanced digital meters in late 2014. Currently more than half of our approximately 600,000 meters have been replaced.

"Our Advanced Metering Infrastructure not only will help us better serve our customers, it also will put more information in their hands so they can make more informed decisions about their energy consumption," said Mike Secchiutti, Deployment Manager.

### Initial Benefits

- Online tools that provide access to your electric usage information 24/7 and help you discover ways to manage your bill
- Email or phone alerts that reduce high bill surprise and worry and help with managing high-usage activity
- The ability to participate in optional **Time-of-Use** programs, if offered by energy generation suppliers, that may provide benefits to residential customers who can shift portions of their power use to non-peak hours
- A more convenient connection process when starting new service or transferring service to another location in our service territory.



### Future Benefits

- The new meter technology, in conjunction with other system improvements, will enable us to provide outage alerts and time-restoration estimates that could help customers make plans during storm-related interruptions.
- Visit the Meter Exchange Program section of our website, [DuquesneLight.com](http://DuquesneLight.com), to view the deployment schedule, which is updated monthly, and a variety of other information on the project.
- Customers will receive a notification letter approximately 30 days before their scheduled meter exchange. We also will call to remind you of the upcoming work. A DLC authorized installer, with a valid ID, will complete the exchange. You do not need to be home. Once the meter exchange is complete, the installer will verify that your new meter is working properly. The installer will leave behind a door hanger, indicating the type of work that was performed. You may be asked to participate in a telephone survey regarding your meter-exchange experience.

From coffee for downtown commuters to nearly \$600,000 to United Way agencies to our iconic 80-foot holiday tree at Point State Park, Duquesne Light employees brought the *Larger than Light* mentality to life in a new and unexpected way this holiday season by asking Pittsburghers to *Power It Forward*. Inspired by the "pay it forward" concept, *Power It Forward* was designed to inspire holiday kindness and reciprocal goodwill among thousands of Pittsburghers, both on social media and on the city streets.

### Point State Park Tree Lighting

The company's holiday efforts launched Nov. 17 at Point State Park with a ceremonial lighting of the 80-foot Duquesne Light holiday tree by a local family. A Penn Hills military veteran and her family, selected by the United Way, switched on the spectacular display of lights. In 2016, Duquesne Light and its approximately 1,500 employees raised nearly \$600,000 for the individuals and families assisted through the United Way. This is one more way the company is supporting those in need. In addition,

## Duquesne Light Powering It Forward In Many Ways



employees volunteered for a wide range of community organizations.

"Duquesne Light is proud to power the communities we serve, both on the job and through annual donations and employee volunteerism," said Richard Riazzi, President and CEO of Duquesne Light Company. "As we work to become a next generation energy company, our employees remain the driving force behind our dedication to our customers. We're thankful for them and

hope we inspired others to join us in *Powering It Forward* during the holiday season."

### Commuter Event/24-Hour Online Fundraiser

To show gratitude and encourage Pittsburghers to *Power It Forward*, Duquesne Light deployed volunteers on the streets of Pittsburgh on Nov. 18 to distribute more than 500 cups of free coffee and hot chocolate to commuters, and others who truly power the City forward. As part of this effort, the company matched every social media engagement captured on its channels over a 24-hour period with a \$5 donation on behalf of its customers. In total, the company donated \$10,000 to the Dollar Energy Fund, which provides utility assistance grants to limited-income families and individuals in our region.

### Additional Holiday Activities

In addition, Duquesne Light is helping to power one of Pittsburgh's most iconic landmarks, the Rachel Carson Bridge. The company provided electrical and construction support for the unique environmental art installation, called *Energy Flow*, which combines light and wind to create a temporary display on the bridge.

### HOW TO REACH DUQUESNE LIGHT

Customer Service .....	1-888-393-7100
Outages and Emergencies .....	1-888-393-7000
TDD (Telecommunications Device for the Deaf) .....	412-393-4320
Credit & Collection .....	412-393-7200
Universal Services (Energy Assistance) .....	1-888-393-7600

**HOLIDAY SCHEDULE FOR  
TELEPHONE SERVICE REPRESENTATIVES**  
**Christmas** – Monday, Dec. 26 – Closed  
**New Year's** – Monday, Jan. 2 – Closed



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