Table 1: Electric Sector Restoration Priorities

	Facility[1,2]
1	Public safety • Wires down that pose immediate risk to public safety • Fires
2	Transmission outages • Posing an immediate risk to the stability of the bulk electric system
3	Sub-transmission outages • Affecting a large number of customers • Unable to restore power via switching
4	Substation outages • Affecting a large number of customers • Unable to restore power via switching
5	Distribution feeder outages • Affecting a large number of customers • Unable to restore power via switching
6	Distribution lateral and transformer outages • Highest customer count orders are dispatched first to crews • For outages with similar customer counts, a higher priority shall be given to the outage with the longer duration
7	Service drops affecting individual customers

[1] In steps 3 through 7, the process is designed to provide priority restoration to critical facilities that provide functions essential to health and safety.
[2] Restoration priorities are typically worked concurrently which allows the electric distribution company to effectively leverage the resources available.

Table 2: Common Electric Sector Critical Facilities

Critical Facility[3]
Hospital
County 911 Center and Emergency Management Agency (EMA) facility
Water or waste water treatment facility
Correctional Facility
Nursing home
Transportation facility (airport, subway, tunnel)
Blocked roadway or intersection
Critical cell tower
Environmental facility (chemical, coke)
Animal facility (zoo, aviary)
Critical Facility - Situational[4]
Voting station • On Election Day – could significantly affect the outcome of an election
Gasoline station • High number affected could result in fuel shortages
Natural gas regulator station • During extreme cold may result in low gas pressure requiring relights
Large gathering facility (malls, stadiums) • During extreme heat may provide cool shelter for large number of people
Grocery store • Extended outages may result in food spoilage
School • Weekday outages may close schools and force children to stay home

[3] Critical facilities, while similar, may vary across the electric distribution companies.
[4] This list is not exhaustive and will vary based on the outage circumstances (i.e., weather, time of year, level of damage).