



Steven E. Malnight
President and Chief Executive Officer

411 Seventh Avenue | Pittsburgh, PA 15219
Tel 412-393-6000 | Fax 412-393-1190
smalnight@duqlight.com

An Open Letter to All Duquesne Light Customers

Every day, across the Pittsburgh region, our most important responsibility is to provide you with safe, reliable, affordable, and clean energy. Your expectations for the 1,500 men and women of Duquesne Light and the leaders of this company are rightfully high, and our passionate and dedicated team is determined to do everything in our power to better serve you every single day.

As the new CEO of this great company, one that has proudly served this region for more than 100 years, I'm excited to be part of a great team that is working hard to meet the changing energy needs of this amazing city and the people who proudly call it home.

Looking ahead, it's clear that the way energy is being used and delivered is truly changing.

Embracing a bolder energy future will require energy companies, like ours, to think differently because as your energy needs evolve, so must we.

The fact is that Pittsburgh, as a community and economy, has undergone some incredible changes during the last few decades and will continue to change well into the future. This is why it is so important for all of us at Duquesne Light, no matter our title or our job, to focus toward the future without ever losing sight of our customers' daily needs for safe, reliable and affordable energy.

Over the coming months, I look forward to meeting and hearing from many of you: listening to your ideas, hearing about what we're doing right, what we must do better, as well as how we can best serve you, your friends, and your families now and in the years ahead.

As I've learned throughout my life, the best change begins and happens when good people listen to each other, exchange ideas, and work together. While we at Duquesne Light must clearly lead this effort to serve you, the truth is we must all work together to make sure that our energy vision for the future reflects yours and that of those who have helped build this great city.

Finally, on a personal note, let me thank all of you who have welcomed me and my family to this amazing city. As a husband, and a father of three children, the kindness of our new neighbors and friends has been incredible. We are excited to be here, and while this may be a new home for us, we are truly proud to call Pittsburgh home.

Sincerely,

A handwritten signature in blue ink, appearing to read "S. Malnight", with a long horizontal line extending to the right.