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Duquesne Light Encourages Customers To Create Emergency Power Outage Plan
September Is National Preparedness Month

PITTSBURGH – September is National Preparedness Month and Duquesne Light urges customers to develop a plan and know what to do during a power outage. National Preparedness Month, created by FEMA/Ready.gov, is a nation-wide campaign designed to create awareness about emergency, severe weather and disaster readiness.

“Having an individual or family preparedness plan in place is critical should an unexpected situation arise,” said Mike Peluso, Manager of Emergency Preparedness at Duquesne Light. “While Duquesne Light makes every effort to restore power as quickly as possible, prolonged outages can occur, particularly during times of bad weather. Preparing for an outage is the best way to keep your family safe.”

Helpful tips to prepare before and during an outage include:

Before a Power Outage

- Be sure to have flashlights, a battery-powered radio and fresh batteries that are easily accessible.
- Check supplies of non-perishable foods, bottled water and medication. Try to keep a three-day supply on hand.
- Check medications that require refrigeration to be sure you know if they will be affected by a prolonged interruption of power.
- Always have a first-aid kit with current supplies in a convenient location.
- Know how to manually operate your garage door.
- Use surge suppressors to protect sensitive electronic equipment.
- In winter, have an alternate source of heating available, along with extra fuel, such as wood for wood-burning stoves and fireplaces

During a Power Outage

- Report a power outage or dangerous situation to Duquesne Light by calling **1-888-393-7000**.
- Do not touch downed or hanging power lines or anything touching them.
- Avoid opening the refrigerator or freezer. Food will stay frozen in a fully loaded freezer for 36 to 48 hours if the doors remain closed.
- Disconnect or turn off appliances that were on when the power outage occurred. Leave a light on so you will know when power is restored.

About Duquesne Light Company

Duquesne Light Company is committed to more than keeping the lights on; it powers the moments in its customers' lives. As a next generation energy company, Duquesne Light Company's nearly 1,500 employees are dedicated to delivering reliable and safe energy to more than a half a million customers in southwestern Pennsylvania

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