

SERVICE LINE



A power-filled publication brought to you by Duquesne Light

A History Lesson Can Help You Manage Energy Usage

New Home Energy Center Features Online Tool for Looking Back at How Much Electricity You Used


At Duquesne Light, we're committed to helping our customers make the most out of every dollar they spend on energy. Our new online Home Energy Center at www.duquesnelight.com provides a wide range of easy-to-use tools for evaluating and managing your home energy use.

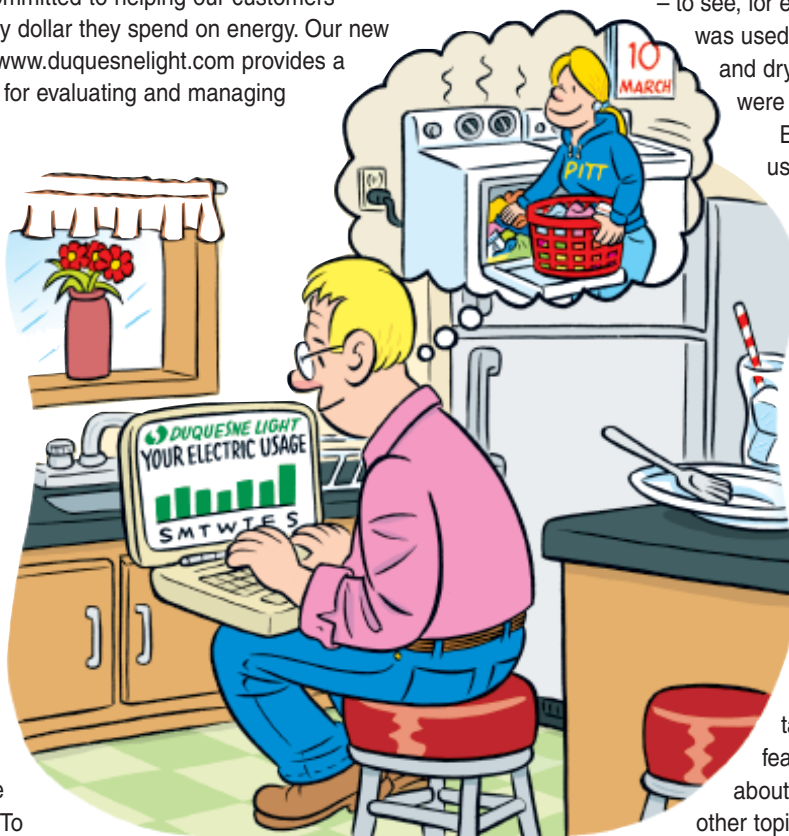
One way to get a better understanding of how much electricity you use is by looking back at a history of your energy consumption. By clicking on "Home Energy Center" and then the "Your Electric Usage" link, you can check your daily usage over various time periods, including the past week, month or most recent billing cycle.* If you're visiting the online center for the first time, you must register, using the account and meter numbers listed on your monthly bill.

The electricity usage tool also can help you gauge how changes in weather and lifestyle affect your power consumption. To compare electricity usage with recent weather fluctuations, the tool provides the region's high, low and average temperatures for the past 45 days. And you can check usage on specific dates

– to see, for example, how much additional electricity was used for those extra cycles of the washer and dryer on the weekends when the kids were home from college.

Being able to check your electricity usage is just one of the many features available via the Home Energy Center. Another unique interactive tool is the Home Energy Calculator. By answering some general questions about your home, the calculator estimates your monthly and annual energy usage and costs, which provides a starting point to compare potential energy-saving measures. The center also has tools for estimating energy savings for appliances and lighting; an interactive home designed to help you understand where and how energy is used; an extensive home energy library; information on the fundamentals of electricity; and a "Kids Korner," featuring fun activities for learning about energy efficiency, safety and other topics.

If you're looking for ways to manage your electric bill by using energy wisely, Duquesne Light's Home Energy Center is the place to go for fast and free advice. 




*This online service is only available to customers whose meters are read daily. Some meters outside of our automated network coverage area are read monthly.

Promising Young Artist at Home? Sign Up for **ART MART**



Does your son or daughter have paintings, crafts or other artwork displayed around the house? Think he or she would like to gain a sense of what it's like to be an artist – and an entrepreneur? Then, register your child for the Duquesne Light Art Mart, and introduce him or her to a great Pittsburgh tradition – the Three Rivers Arts Festival.

The festival's Art Mart gives children under the age of 18 the opportunity to display and sell their creations. More than 90 budding artists took part during last year's festival. Large crowds shopped the Art Mart, buying paintings, jewelry, sculptures, crafts and other creations.

Now in its third year, the Art Mart will be held on Saturday, June 9, from 1 to 3:30 p.m. All forms of original artwork are eligible. Registration is free. Participating artists will receive display space and an exhibitor's T-shirt. Program space is limited. Parents or guardians must register youngsters by June 1. To submit an application, or for more details, go to www.duquesnelight.com and click on "Kids' Art Mart." 



Artists Market Back and Better Than Ever

The Three Rivers Arts Festival – sponsored by Duquesne Light – will have a new look this year, with a number of activities moving to new sites in downtown Pittsburgh, due to renovations in Point State Park. However, the Duquesne Light Artists Market once again will bring more than 300 artists to Gateway Center during the June 1-17 festival.

At the Artists Market, you can watch these skilled individuals demonstrate their unique craft – with the opportunity to purchase one-of-a-kind creations. While you're there, stop by Duquesne Light's booth to enter a drawing to win an original work from one of the festival's "emerging artists." At the booth, children and other visitors also can take a brush to one of our large, Pittsburgh-themed murals.

Pittsburgh Community Responds to Home Show Efforts to Help Local Soldier



Duquesne Light used the recently completed Pittsburgh Home & Garden Show to raise local awareness of Home for our Troops' work to assist a local soldier – Spc. James Fair – who was disabled in Iraq. The Pittsburgh community has responded emphatically to that call for help, providing Homes for our Troops with a great start in its efforts to construct a home, at no cost to James and his family, which is carefully and thoroughly adapted to meet his special needs.

A bomb explosion in November 2003 left James completely blind and took both of his hands. The blast also sent shrapnel throughout his body, severely injuring his right leg and causing a traumatic brain injury. Homes for our Troops builds new homes or adapts existing homes for severely wounded veterans of our armed forces. Homes

for our Troops, a Massachusetts-based nonprofit, estimates that it will cost \$300,000 to construct a home fitted with voice-activated appliances, controls that can be operated with the feet, proximity readers that open and close doors automatically, and other features needed to help James live more independently.

In support of the project, home show visitors and other donors have contributed more than \$40,000, while vendors have pledged an estimated \$100,000 in services and materials. In addition, an anonymous donor has pledged up to \$100,000 for the purchase of property for the new home.

"Thank you for all that you're doing for our soldiers," wrote a donor. "It gives us grateful Americans a way to show our support for our brave soldiers. It also lets our servicemen and women know that we Americans care about them."

Donations still are being accepted at the address below. To make an online contribution to assist James, go to www.homesforourtroops.org.

You Can Help

Send donation checks made payable to Homes for our Troops to:

Duquesne Light, Homes for our Troops,
411 Seventh Ave.,
Pittsburgh, PA 15230-1930

KNOW WHAT'S BELOW CALL 8-1-1 BEFORE YOU DIG

In Pennsylvania, you are required to contact PA One Call by dialing "8-1-1" at least three working days before beginning any excavation project. When PA One Call receives a call, it will alert local utilities of your plans to dig and ask them to identify any underground pipes or cables at your location.

Every day, underground excavation results in far-reaching consequences, from serious injury and death to environmental damage and costly delays. To reduce such risks, the Federal Communications Commission (FCC) approved the use of 8-1-1 as the national abbreviated telephone number for commercial and residential consumers to use to provide advanced notice of excavation activities.

In 2006, in keeping with the FCC ruling, the Pennsylvania Public Utility Commission (PUC) ordered all telephone systems in the state to fully implement 8-1-1 no later than April 13, 2007.

Remember – call 8-1-1 before you dig.

Join Us in the Race to End Breast Cancer

Lace up those walking and running shoes and help us celebrate the 15th annual Komen Pittsburgh Race for the Cure on Mother's Day, Sunday, May 13, in Schenley Park.

Proceeds benefit breast cancer treatment, research, education and screening. Whether you plan on walking, running or just being proud in the crowd, you can register for this year's race by going to www.komenpittsburgh.org or calling 412-342-0500. Signing up is easy, and anyone registering online will receive a race T-shirt and bib by mail at no extra cost. So, register today and join the employees of Duquesne Light in the fight to save lives and end breast cancer.



HOW TO REACH DUQUESNE LIGHT

Customer Service	1-888-393-7100
Outages and Emergencies	1-888-393-7000
TDD (Telecommunications Device for the Deaf)	412-393-4320
Credit & Collection	412-393-7200
Department and Employee Directories	412-393-6000

HOLIDAY SCHEDULE FOR CUSTOMER SERVICE OFFICE/TELEPHONE REPRESENTATIVES

Memorial Day
Monday, May 28
Closed



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Beat the Heat by Joining Our Budget Payment Plan

Spring has sprung – which means that it won't be long before many customers are flipping on the air-conditioning to cool off their homes. If you use more electricity during the hotter months to run air-conditioning, now is a good time to join Duquesne Light's Budget Payment Plan.

Our free Budget Payment Plan is the best way to level out your electric payments throughout the year. Under the budget plan, we determine the Budget Payment Plan Amount by averaging your electric usage for the current and previous 11 months. So, your payments will be about the same each month, even though your electric use may go up and down during the year.

Joining the more than 30 percent of our customers who participate in the budget plan is easy. Simply pay the Budget Payment Plan Amount shown on page 3 of your bill, and you'll be automatically enrolled in the plan for the next 12 months. As a reminder to pay the Budget Payment Plan Amount, we'll show you the amount due and the number of months that you've been on the plan at the bottom of the first page of each subsequent bill. The 12th budget bill will show the difference between your actual monthly usage and the total budget amounts paid by you.

So, sign up now for Duquesne Light's Budget Payment Plan and join the many customers who are taking advantage of this free, convenient service.